

RECEIVED JUL - 2 2003

May 19, 2003

Dear Sirs,

I wanted to pass on just how happy I am with your Relax-a-Mist Product, which I bought from Homecraft Manufacturing of Surrey.

As a long time Air Canada pilot I had found over the last couple of years that the constant exposure to the dry air-conditioned air on aircraft, had played havoc with my nasal passages. About three years ago I had been prescribed a nasal inhaler to try to combat the nasal problems I was having.

I had the pleasure of chatting with you on a couple of occasions at the Vancouver Home Show. I was looking for a more natural way to deal with the nasal problem and as I recently redid my basement, I was able to install a steam cabinet.

In short, my nasal problems have become history. I use the steam at least once a day when I am at home and miss it like crazy when I am away.

Many thanks for a great product.

I have enclosed a short article on the "violent" subject of Turkish Bathing as was written by Robert Benchley (circa about 1935). He was the grand father to Peter Benchley – the author of "Jaws", and a beloved short story writer for many years until his death in 1945 (sadly from a nose bleed).

Anyway I hope you get a chuckle out of the article and once again, many thanks for a superb product.

Yours truly,

Captain Terry Matthews

